





Building Serverless Al Agents on AWS with Strands Agents SDK



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AWS



Enterprises are doubling down on agents

33%

of enterprise software apps will include agentic AI by 2028, up from less than 1% in 2024.

Gartner, "Top strategic Technology Trends for 2025," October 2024.

15%

of day-to-day work decisions will be made autonomously through agentic AI by 2028.

Gartner, "Top Strategic Technology Trends: agentic AI – The evolution of Experience" February 2025



Businesses are creating value with Al agents



Workplace productivity



Business workflows



Innovation and research





What are Al Agents?

Autonomous software systems that leverage AI to reason, plan, and complete tasks on behalf of humans or systems

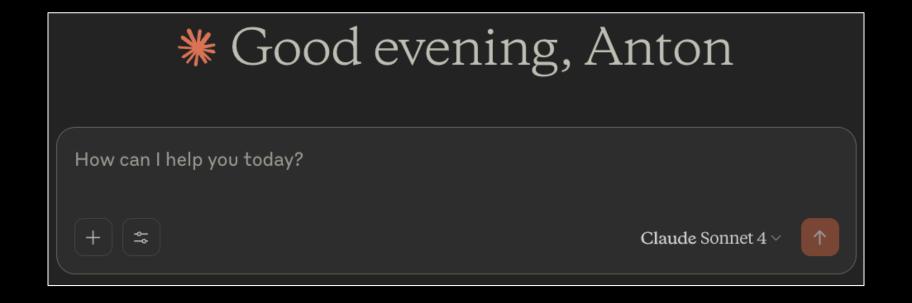


The GenAl Evolution

Agent? RAG? Tools? LLM? Inference?

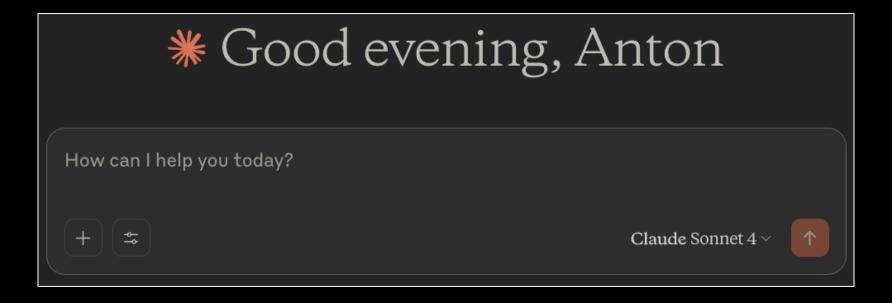


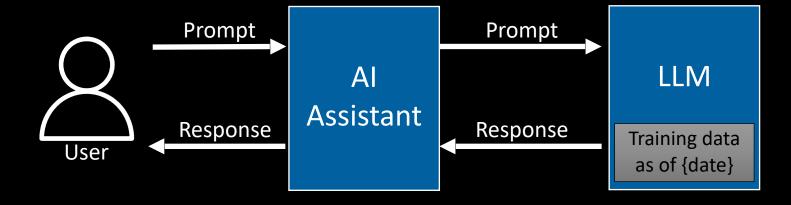
The Genesis





The Genesis







The Genesis



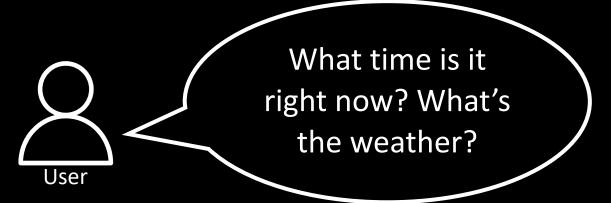
"Events gently flow, Your apps simply run. No servers to tend— It's cloud and it's fun"

- Claude 3.7 Sonnet, 2025



- DALL-E, 2025





I don't have access to real-time information like the current time. As an AI, I don't have the ability to check the current time or date unless you provide that information to me. If you need to know the current time, you could check your device's clock, a watch, or an online time service.



I'd be happy to help you access the final sales data for your department from last week. However, I don't have direct access to your company's sales database or records.



I'd be happy to help you plan a trip to Paris, but I'm not able to make actual bookings or reservations directly. I can guide you through the process of booking your Paris trip.



LLMs don't know what they don't know.

LLMs can generate content, but they cannot take actions.

They don't retain memory between interactions.

Injecting the context

how much is 1+2+3?

$$1 + 2 + 3 = 6$$



Injecting the context

how much is 1+2+3?

$$1 + 2 + 3 = 6$$

assume 1 = apple, 2=peach, and 3 = grape. How much is 1+2+3?

If 1 = apple, 2 = peach, and 3 = grape, then:

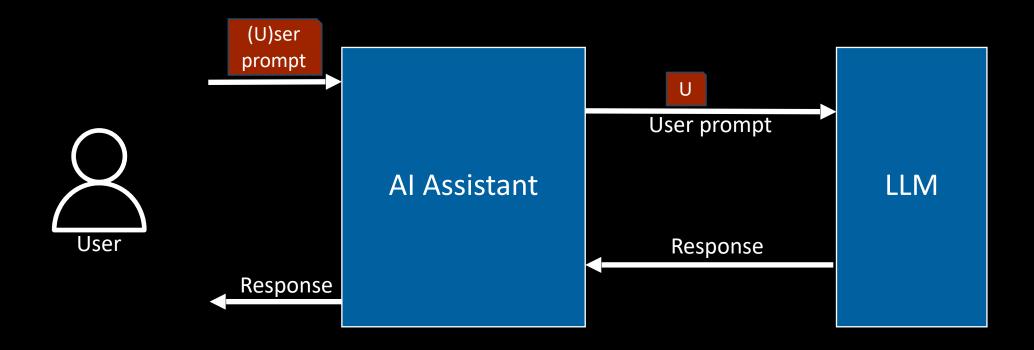
1 + 2 + 3 = apple + peach + grape

So the answer is a delicious fruit salad @ ••••••

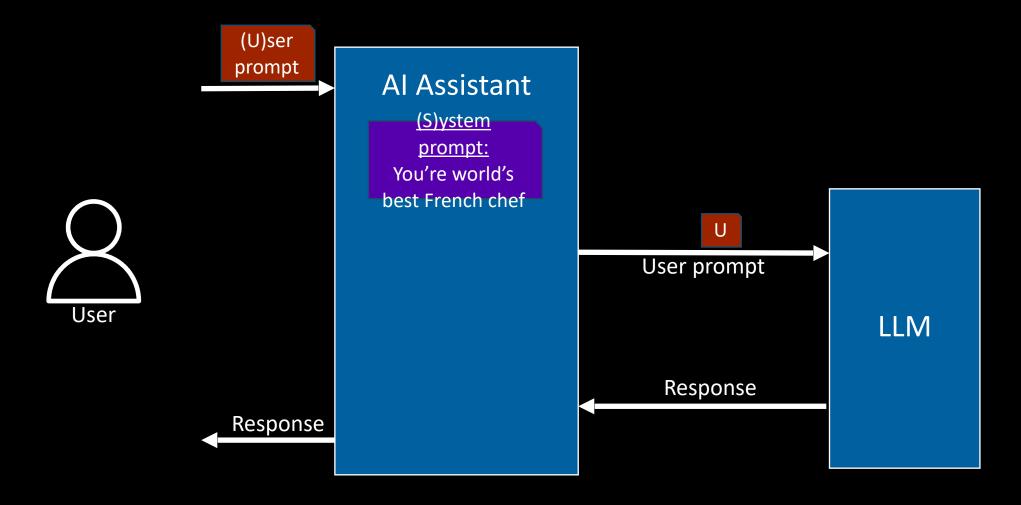


So... can we inject the context into prompts to make LLMs smarter!? Absolutely!!!

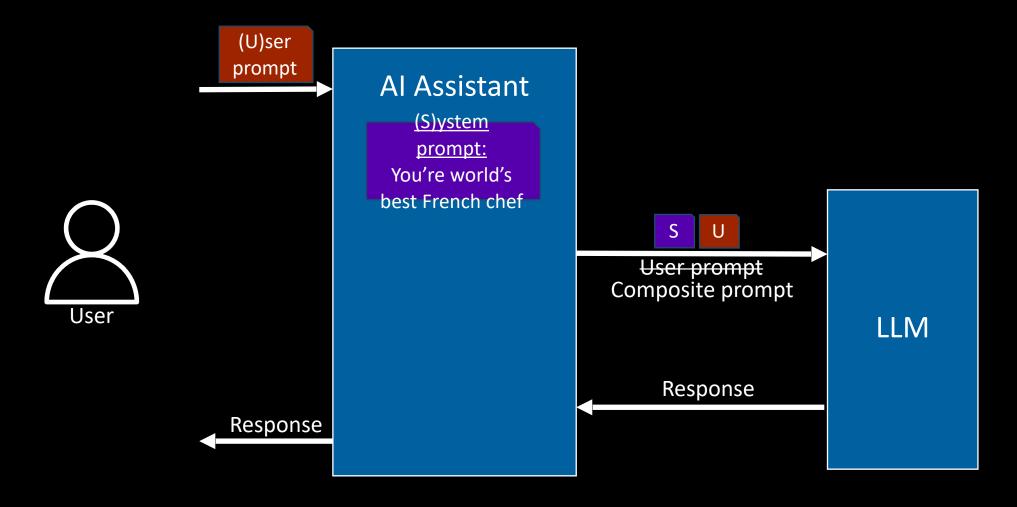














How can you help me?

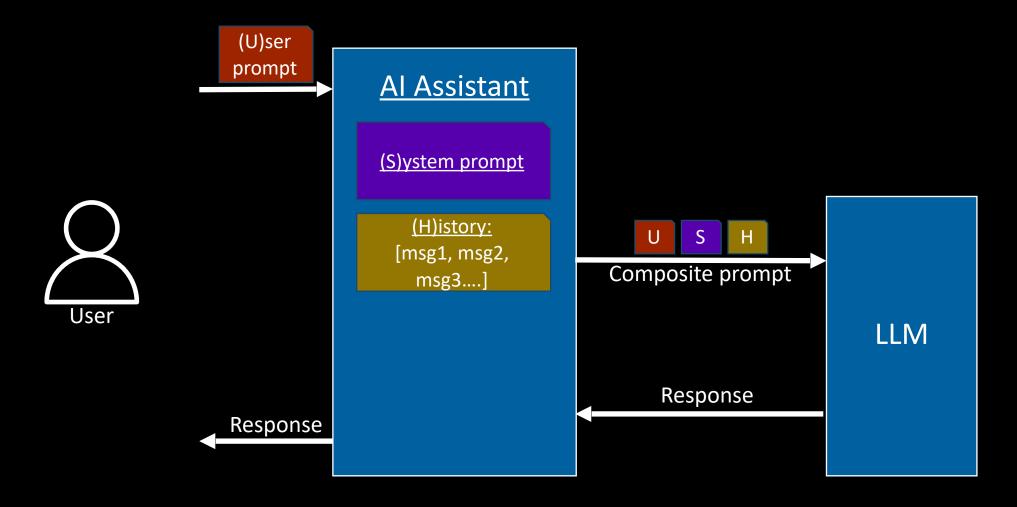


How can you help me?

Ah, bonjour monsieur Anton! I am Chef Gaston LeFeuvre, at your service — Michelin dreams in every dish, butter in every heartbeat. Ici pour transformer your kitchen into a template of haute cuisine and guide your hands like a maestro conducting a symphony of flavours.

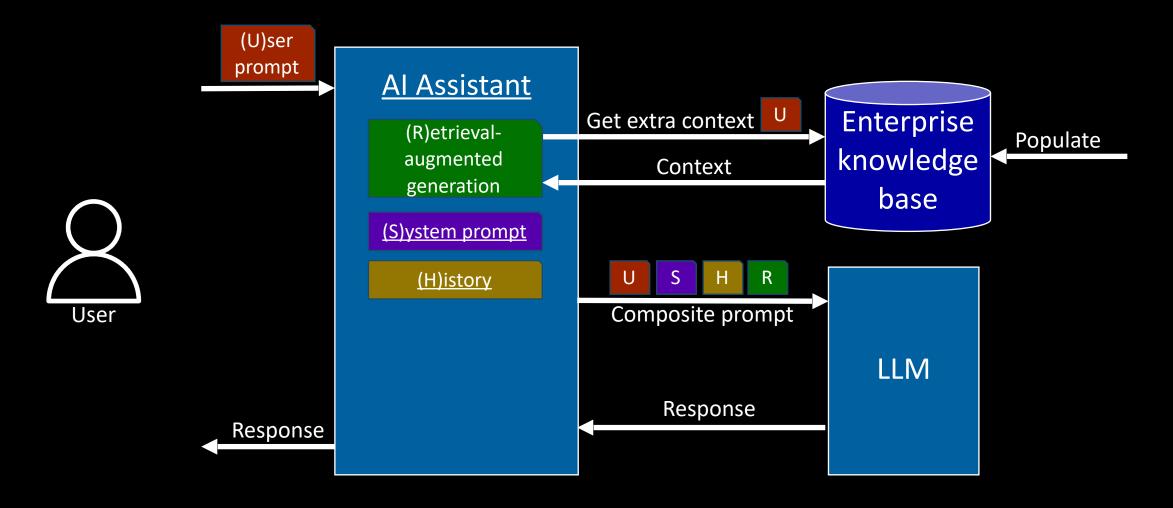


Giving your assistant memory





Retrieval-Augmented Generation (RAG)





Retrieval-Augmented Generation (RAG)



Need final sales data for my department for the last week



Retrieval-Augmented Generation (RAG)



Need final sales data for my department for the last week

Based on your department's sales data for the last week, here's a summary of the final figures:

Total Sales: \$247,835.92

Units Sold: 1,482

Average Transaction Value: \$167.23

Conversion Rate: 24.8%

Top performing products:

• Premium Package: \$82,450 (33.3% of total sales)

• Standard Bundle: \$64,290 (25.9% of total sales)

• Basic Plan: \$43,870 (17.7% of total sales)

The department saw a 12.3% increase compared to the previous week, largely driven by the new promotion on Premium Packages. The eastern region continues to be the strongest performer, accounting for 41% of total sales.

Would you like more specific details about any particular aspect of these sales figures?



Adding real-time context dynamically

What are the concerts I can go to next weekend?



Adding real-time context dynamically

What are the concerts I can go to next weekend?

Here are some great concerts happening next weekend (Saturday–Sunday, July 26–27, 2025) in Austin:

Saturday, July 26

- The Fray How to Save a Life: 20th Anniversary Tour at ACL Live at The Moody Theater, 7 PM
- Mason Lively with Telander at 3TEN ACL Live, 7PM
- Africa Night! (Afro Jazz) at Sahara Lounge, 7 PM

Sunday, July 27

- Chris Isaak at Paramount Theatre, 7PM
- 12 Stones at Come and Take It Live, 6 PM
- Maye at Antone's Nightclub, 8PM

Let me know which ones catch your eye.





Adding real-time context dynamically

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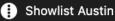
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Let me know which ones catch your eye.

Sources



Showlist Austin

Saturday, July 26th 2025. Africa Night! featuring Afro Jazz, Cazayoux ... Sunday, July 27th 2025. Candler...



Do512

Live music in Austin on July 26th, 2025 - Do512

In 2 days — The Fray - How To Save A Life: The 20t... ACL Live at the Moody Theater. 7:00PM; Radiohead ...



A acllive.com

July 2025 - Events | Austin City Limits Live

July 25, 2025. ACL Live at 3TEN. Aubrey Logan. with special guest Jo James. Get TicketsMore Info · More...



Songkick

Austin Concerts, Festivals, Tickets & Tour Dates 2025 & 2026

Lit Lounge, Austin, TX, US. Saturday 26 July 2025 -Saturday 26 July 2025. Grandmaster's Gala 2025...



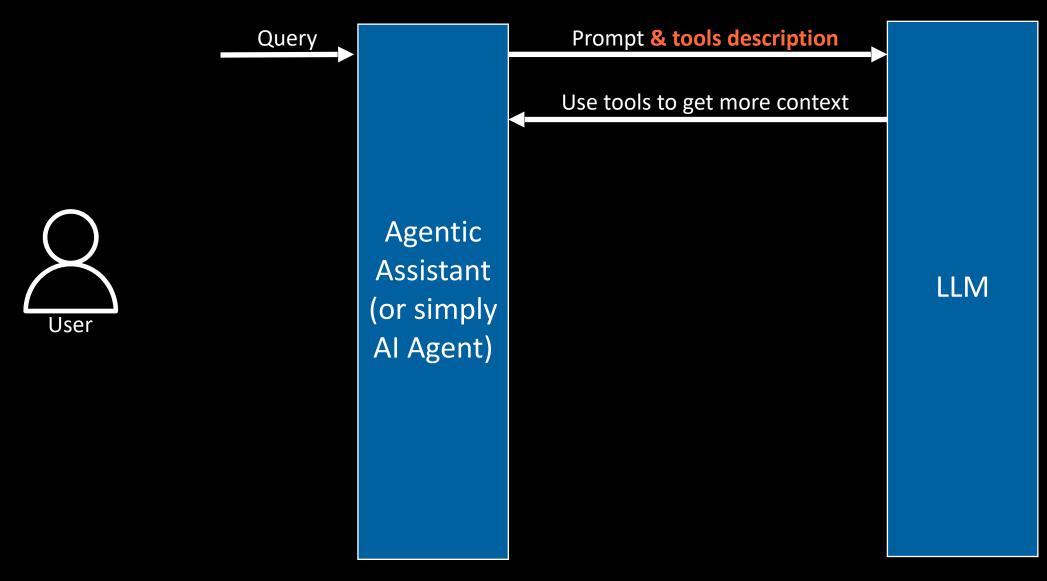
austinconcerts2025.com

Austin Concerts 2025 - Calendar of Events, Tickets, & More!

Sat, Jul 26, 2025 7:00 PM · Get Tickets · The Fray ACL Live At The Moody Theater Sun Jul 27, 2025 6:00

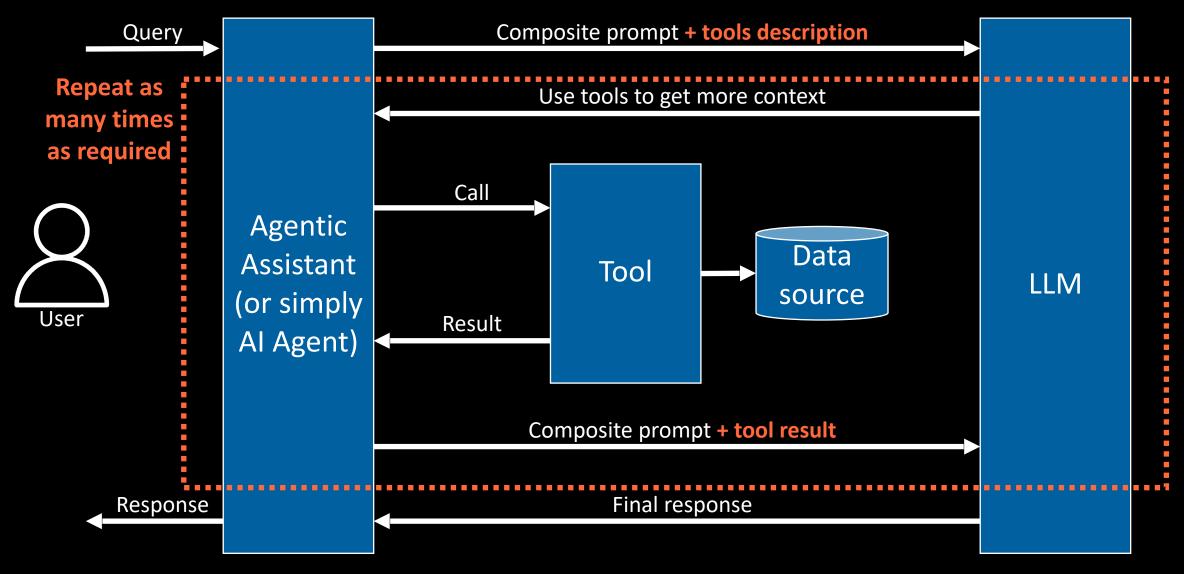


A simple agentic workflow



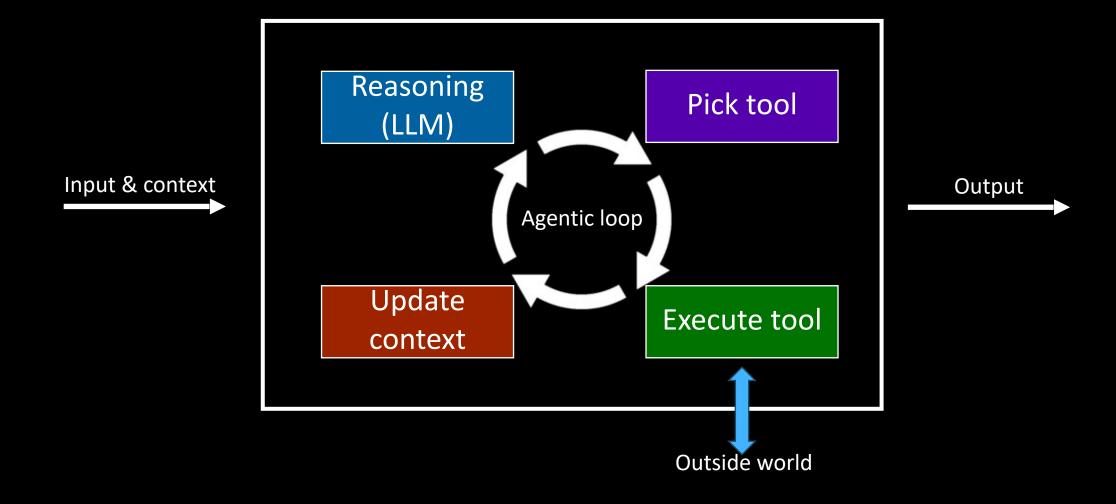


A simple agentic workflow





Agentic AI system in a nutshell





Building an Al Agent

"Book me a business trip to NYC"



Building your first Al Agent



I want to build a Travel Agent that helps my employees to book business travel while enforcing corporate travel policies.

def ai_agent(user_prompt):



```
def ai_agent(user_prompt):
    system_prompt = "You're an AcmeCorp Corporate Travel Agent..."
    rag_context = get_rag_context(user_prompt)
    tools = get_tools()
    composite_prompt = [system_prompt, history, rag_context, tools, user_prompt]
```



```
def ai_agent(user_prompt):
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while True:
    llm_response = call_llm(composite_prompt)
    history.append(user_prompt, llm_response)
```



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    tools = get_tools()
    composite_prompt = [system_prompt, history, rag_context, tools, user_prompt]
   while True:
        llm_response = call_llm(composite_prompt) <-</pre>
       history.append(user_prompt, llm_response)
        if llm_response.status == "CALL_TOOL":
            tool_result = call_tool(llm_response.tool_name,
                                    llm_response.tool_params)
            composite_prompt = [system_prompt, history,
                                rag_context, tools,
                                user_prompt, tool_result]
```



Implementing a simple AI Agent workflow

```
def ai_agent(user_prompt):
    system_prompt = "You're an AcmeCorp Corporate Travel Agent..."
    rag_context = get_rag_context(user_prompt)
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        else:
            break
```



Implementing a simple AI Agent workflow

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                                user_prompt, tool_result]
        else:
            break
    return llm_response
```



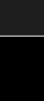
Implementing a simple AI Agent workflow

BOILERPLATE



```
def ai_agent(user_prompt):
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    tools = get_tools()
    composite_prompt = [system_prompt, history, rag_context, tools, user_prompt]
    while True:
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        history.append(user_prompt, llm_response)
        if llm response.status == "CALL TOOL":
            tool_result = call_tool(llm_response.tool_name,
                                    llm_response.tool_params)
            composite_prompt = [system_prompt, history,
                                rag_context, tools,
                                user_prompt, tool_result]
        else:
            break
    return llm_response
```

CODE







Strands Agents SDK - Built for builders

Who value flexibility, speed, and simplicity



Model & deployment choice

- √ Model choice
- √ Custom model providers
- ✓ Deploy anywhere

Highly flexible

- ✓ Safeguard with guardrails
- Native observability
- ✓ Monitoring
- ✓ Evaluation

Broad selection of tools

- ✓ MCP integration
- √ Custom tools
- ✓ Coordinate multiple agents
- ✓ Multi-modal
- ✓ Fetch web data
- ✓ Read and write files
- ✓ Interpret code

Integrations

- ✓ Use AWS services
- **√** LiteLLM
- ✓ Mem0
- ✓ RAGAS
- ✓ Tavily
- ✓ Langfuse









```
from strands.models import BedrockModel
from strands import Agent

# Default is Claude Sonnet 3.7 in us-west-1
model = BedrockModel(
    region_name="us-east-1",
    model_id="us.anthropic.claude-3-5-haiku-20241022-v1:0"
)
```

Configure model

```
from strands.models import BedrockModel
from strands import Agent
# Default is Claude Sonnet 3.7 in us-west-1
model = BedrockModel(
    region_name="us-east-1",
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                                                                                 Configure model
agent = Agent(
    model=model
                                                                                    Create agent
```



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                                                                                 Configure model
agent = Agent(
    model=model
                                                                                    Create agent
agent("How can you help me?")
                                                                                        Prompt
```



```
> python app.py
I can help you with a wide range of tasks, such as:
1. Answering questions on various topics
Providing writing assistance (essays, emails, etc.)
Explaining complex concepts
4. Helping with research
Offering problem-solving advice
Providing coding help and explanations
7. Brainstorming ideas
Proofreading and editing
9. Math and calculation support
10. Language translation
What specific task or topic would you like help with today?
```



Adding system prompt

```
agent = Agent(
    model=model,

system_prompt=
    """You are an enterprise travel agent for AcmeCorp.
Your job is to help employees book business travel
that complies with company policies."""
)

agent("How can you help me?")
```



Adding system prompt

```
agent = Agent(
    model=model,
    system_prompt=
           > python app.py
    Your
           As an enterprise travel agent for AcmeCorp, I can help you with:
    that d

    Booking business travel arrangements

    Understanding company travel policies

    Finding approved hotels and transportation

agent ("Hov

    Ensuring travel expenses comply with corporate guidelines

    Answering questions about travel reimbursement

    Recommending cost-effective travel options

           What type of business travel do you need assistance with today?
```

Validating the session persistence

```
agent = Agent(
    model=model,
    system_prompt=
    """You are an enterprise travel agent for AcmeCorp.
    Your job is to help employees book business travel
    that complies with company policies."""
agent("I always dreamt of visiting Tokyo")
agent("What language do they speak there?")
```



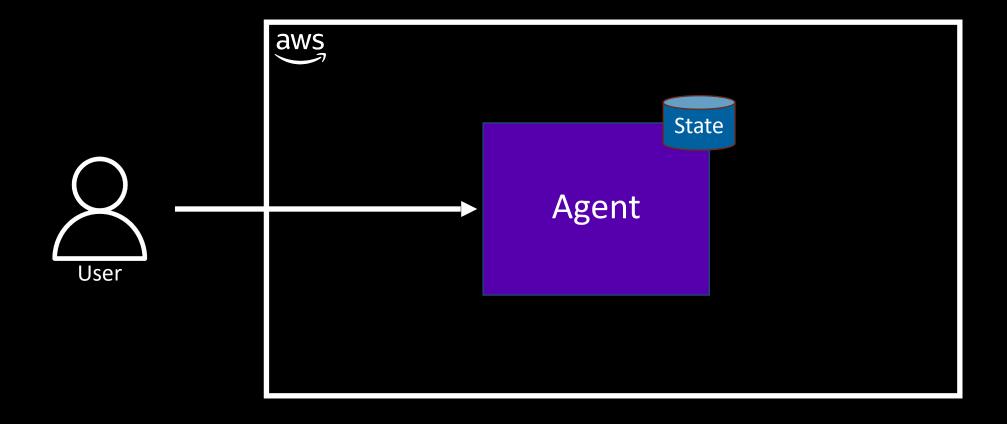
Validating the session persistence

```
agent = Agent(
   model=model,
   system prompt=
   Your job is to help employees book business travel
   that con
            > python app.py
            As an enterprise travel agent, I can help you plan a
            business trip to Tokyo while ensuring compliance with
agent("I al
agent("What
            AcmeCorp's travel policies.
```

In Tokyo, and throughout Japan, the primary language spoken is Japanese (日本語, Nihongo).

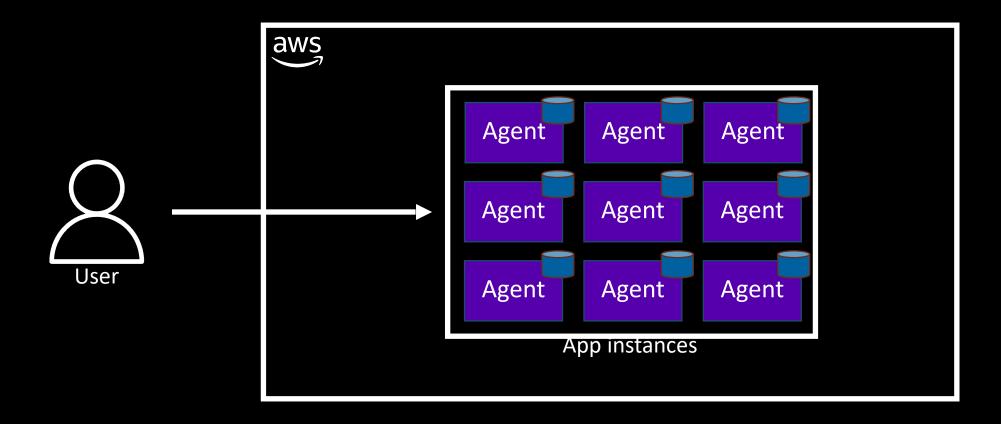


The problem with stateful apps



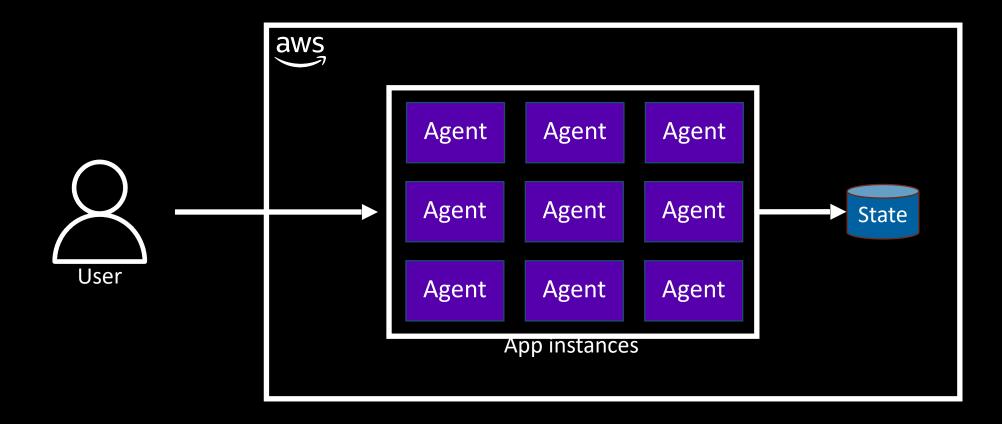


The problem with stateful apps





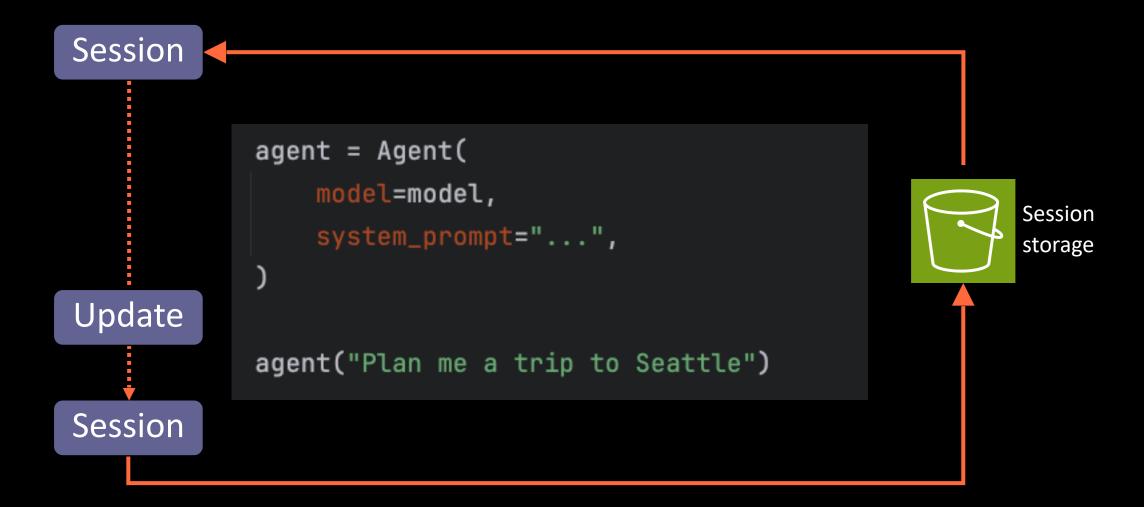
Externalizing the state





```
agent("Book me a trip to Tokyo")
print(agent.messages)
```

```
"role": "user",
"content": [{
    "text": "Book me a trip to Tokyo"
"role": "assistant",
"content": [
        "text": "As a business travel agent....."
```



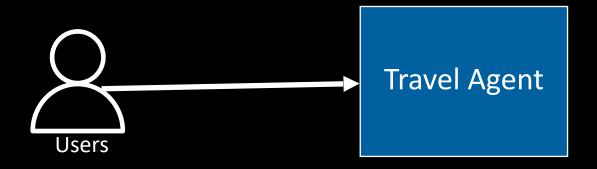


```
session_manager = S3SessionManager(
    session_id="my_session",
    bucket=SESSION_STORE_BUCKET_NAME,
    prefix="agent_sessions"
                                                     Session
                                                     storage
agent = Agent(
    model=model,
    system_prompt="...",
agent("Plan me a trip to Seattle")
```

```
session_manager = S3SessionManager(
    session_id="my_session",
    bucket=SESSION_STORE_BUCKET_NAME,
    prefix="agent_sessions"
                                                     Session
agent = Agent(
                                                     storage
    model=model,
    system_prompt="...",
    session_manager=session_manager,
agent("Plan me a trip to Seattle")
```

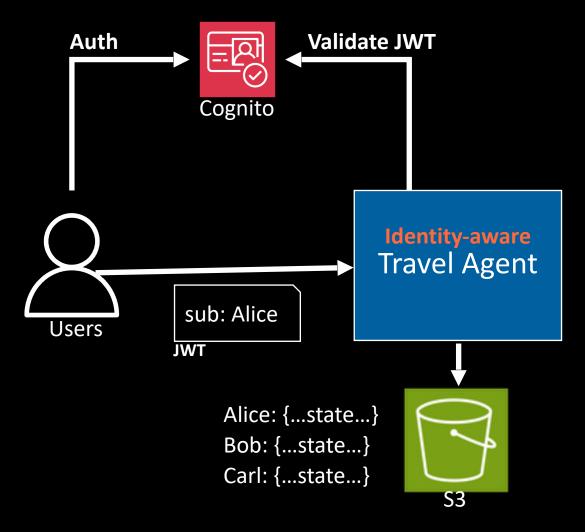


What's missing?



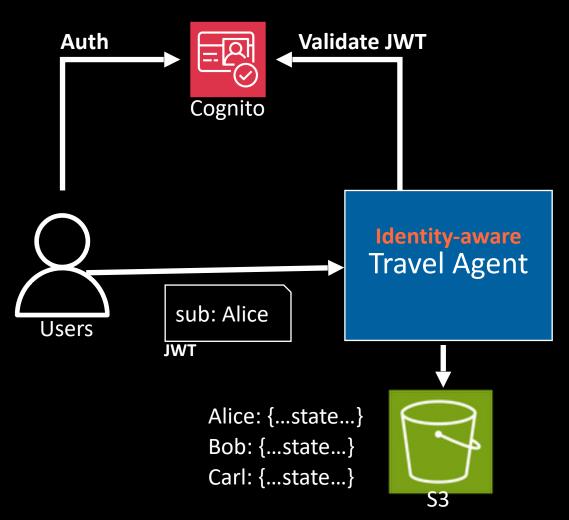


Authentication and authorization





Authentication and authorization



```
session_manager = S3SessionManager(
    session_id=f"session_{user.id}",
    bucket=SESSION_STORE_BUCKET_NAME,
    prefix="agent_sessions"
)
```

Hi Alice, I'm your friendly corporate travel agent! I'm here to make booking your next business trip easier. Tell me how I can help.

"Book me a business trip to NYC"











(or ANY other compute type, your Agent is just a Python app)

Building portable agents

EKS/ECS Bedrock **API** Gateway Local and Lambda and ELB AgentsCore testing > python agent.py Lambda HTTP Bedrock interface Interface AgentsCore handler interface Agent business logic



Building portable agents

lambda_handler.py:

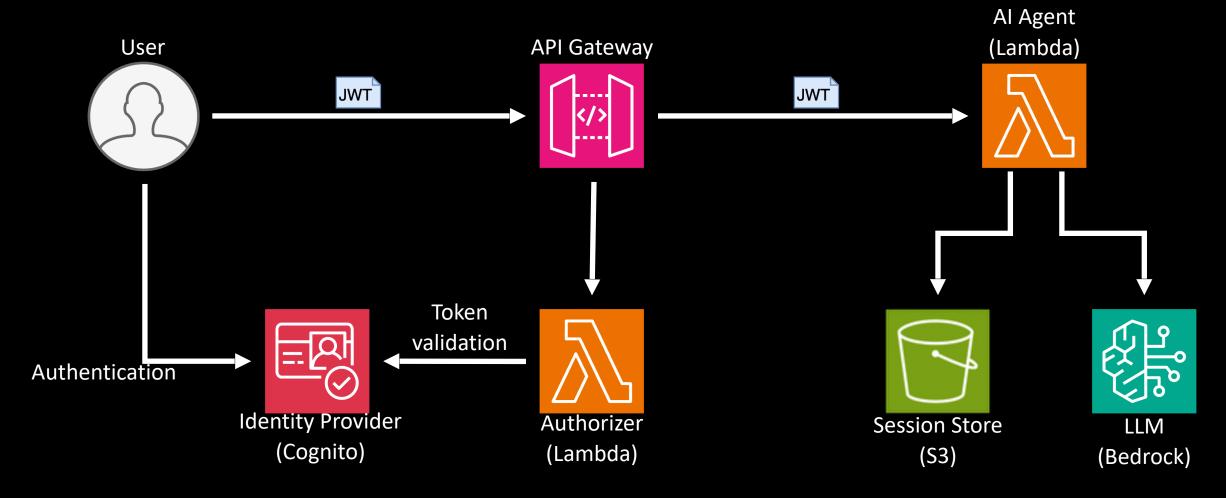
http_handler.py:

my_awesome_agent.py:

```
def call_agent(user_id, user_prompt):
    prev_messages = retrieve_state(user_id)
   agent = Agent(
        system_prompt = "...",
        tools = [...],
        messages = prev_messages,
    llm_response = agent(user_prompt)
    save_state(user_id, agent.messages)
    return llm_response
```









But what about observability? Security? Governance? CI/CD?

Everything you know about building applications and APIs on AWS is still applicable!













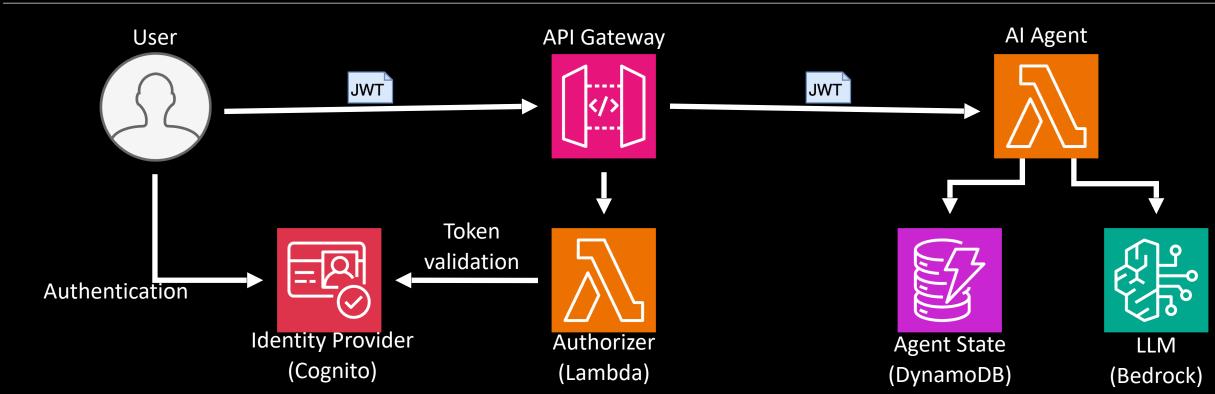












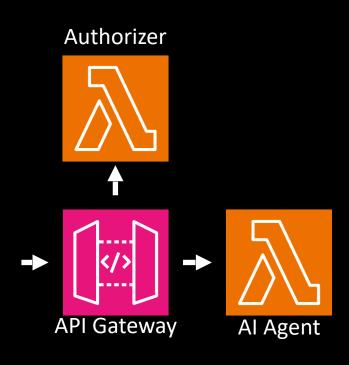
Observability

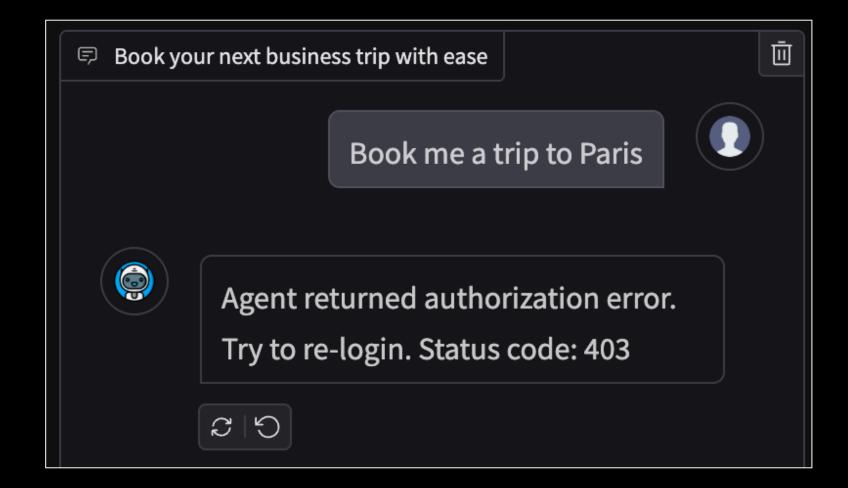


```
2025-06-20 18:05:10,757 INFO app.py:29 :: jwt parsed. user.id=74c8a428-7001-70db-d017-5725bd9efc91 user.name=Alice
2025-06-20 18:05:10,757 INFO app.py:43 :: composite_prompt=User name: Alice
User IP: 70.113.53.201
User prompt: Book me a trip to Paris
2025-06-20 18:05:10,757 INFO agent.py:10 :: user.id=74c8a428-7001-70db-d017-5725bd9efc91, user.name=Alice
2025-06-20 18:05:10,757 INFO agent_state_manager.py:22 :: restoring agent state for user.id=74c8a428-7001-70db-d017-5725bd9efc91
```



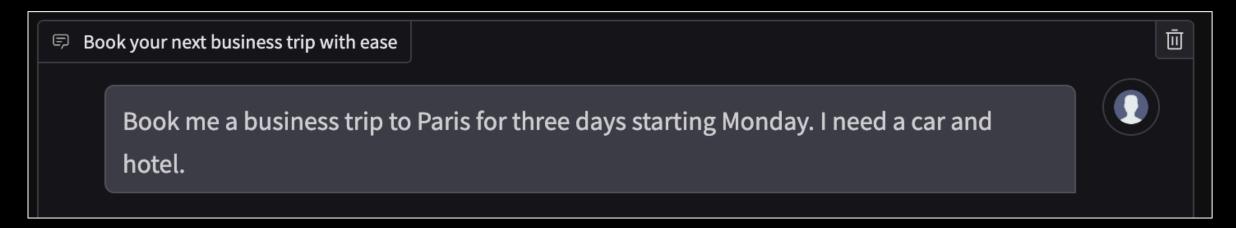
Authorization





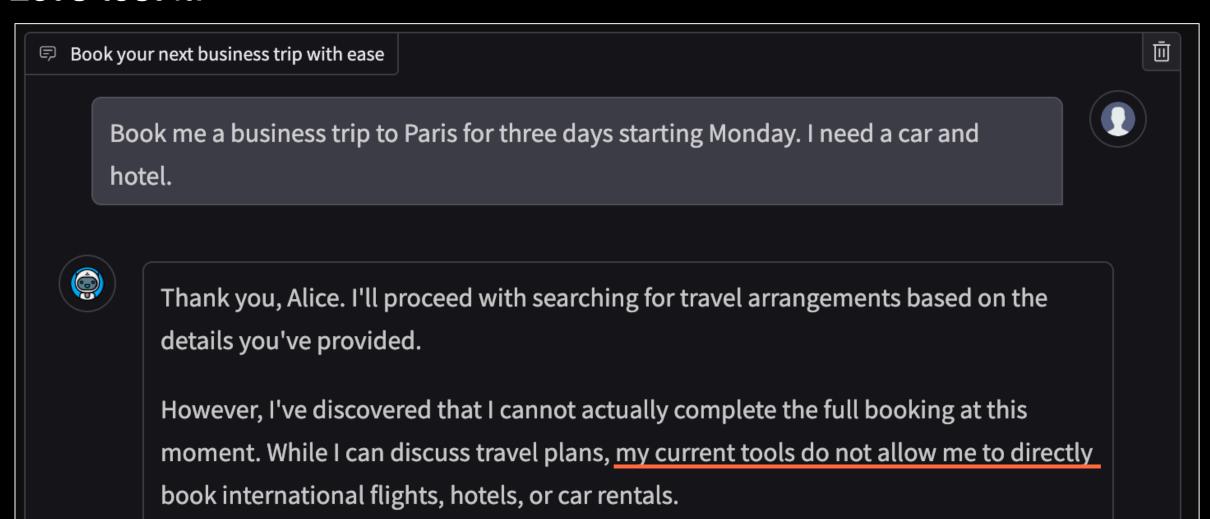


Let's test it!



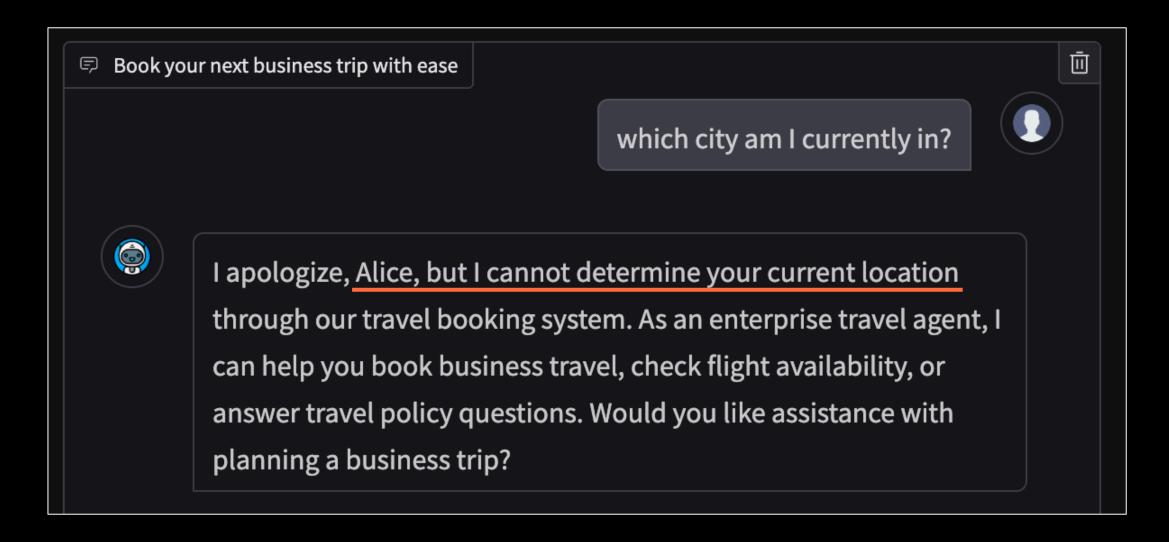


Let's test it!





Let's test it!





Creating your first tool

```
def get_user_location(ip: str) -> str:
    resp = request.urlopen(f"http://ip-api.com/json/{ip}").read()
    resp = json.loads(resp.decode('utf-8'))
    addr = f"{resp['city']} {resp['region']}, {resp['country']}"
    return addr
```



Creating your first tool

```
@tool(name="get_user_location",
      description="Retrieves user's address based on the IP address.")
def get_user_location(ip: str) -> str:
    resp = request.urlopen(f"http://ip-api.com/json/{ip}").read()
    resp = json.loads(resp.decode('utf-8'))
   addr = f"{resp['city']} {resp['region']}, {resp['country']}"
    return addr
```



Creating your first tool

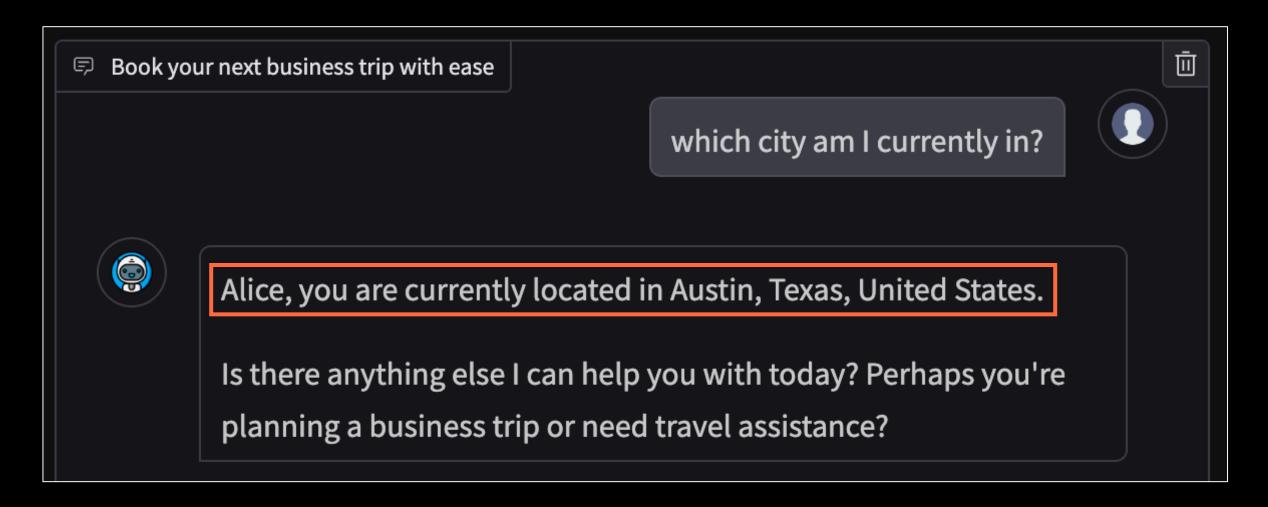
```
agent = Agent(
    system_prompt = "...",
    messages = prev_messages,
    tools = [get_user_location]
)

composite_prompt = [..., user_ip]

llm_response = agent(composite_prompt)
```



Creating your first tool





Strands Agents tools support - built-in tools

- File Operations Read, write, and edit files with syntax highlighting and intelligent modifications
- Facility Shell Integration Execute and interact with shell commands securely
- Memory Store user and agent memories across agent runs to provide personalized experiences with both Mem0 and Amazon Bedrock Knowledge Bases
- # HTTP Client Make API requests with comprehensive authentication support
- Slack Client Real-time Slack events, message processing, and Slack API access
- 2 Python Execution Run Python code snippets with state persistence, user confirmation for code execution, and safety features
- III Mathematical Tools Perform advanced calculations with symbolic math capabilities
- AWS Integration Seamless access to AWS services
- Image Processing Generate and process images for AI applications
- Wideo Processing Use models and agents to generate dynamic videos
- 💆 Audio Output Enable models to generate audio and speak
- Environment Management Handle environment variables safely
- Journaling Create and manage structured logs and journals
- Task Scheduling Schedule and manage cron jobs
- Advanced Reasoning Tools for complex thinking and reasoning capabilities
- • Swarm Intelligence Coordinate multiple AI agents for parallel problem solving with shared memory
- Multiple tools in Parallel Call multiple other tools at the same time in parallel with Batch Tool



Strands Agents tools support – Custom tools

Internal tools

Implemented as part of the Agentic application package

```
@tool
def sum(a: int, b: int) -> int:
    """Adds two numbers.
    Args:
        a: first number
        b: second number
    1111111
    return a+b
agent = Agent(tools=[sum])
```

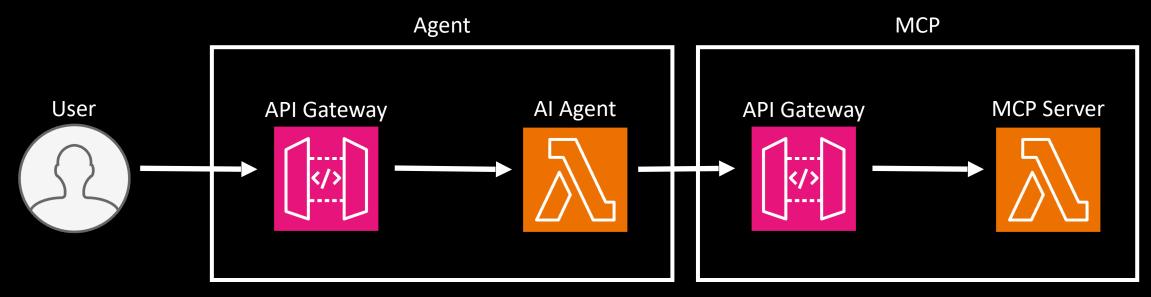
External tools

Consumed via Model Context Protocol

```
mcp_client = MCPClient(
    lambda: streamablehttp_client(
        "https://some-mcp-server.com/mcp"
    )
)
with mcp_client:
    tools = mcp_client.list_tools_sync()
    agent = Agent(tools=tools)
```



Adding a remote MCP Server



- Get Travel Policies
- Get Available Cars
- Get Available Hotels
- Book Car
- Book Hotel
-

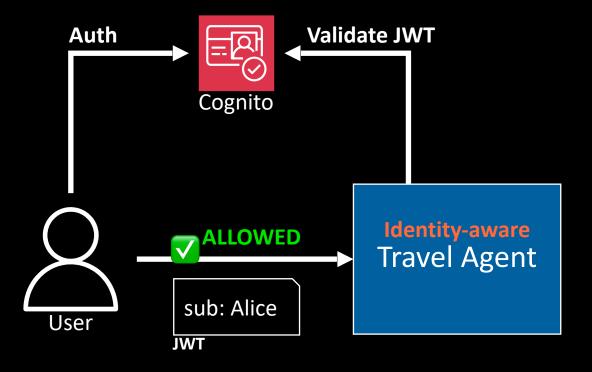


MCP Server – quick glance

Building AI Agents on AWS

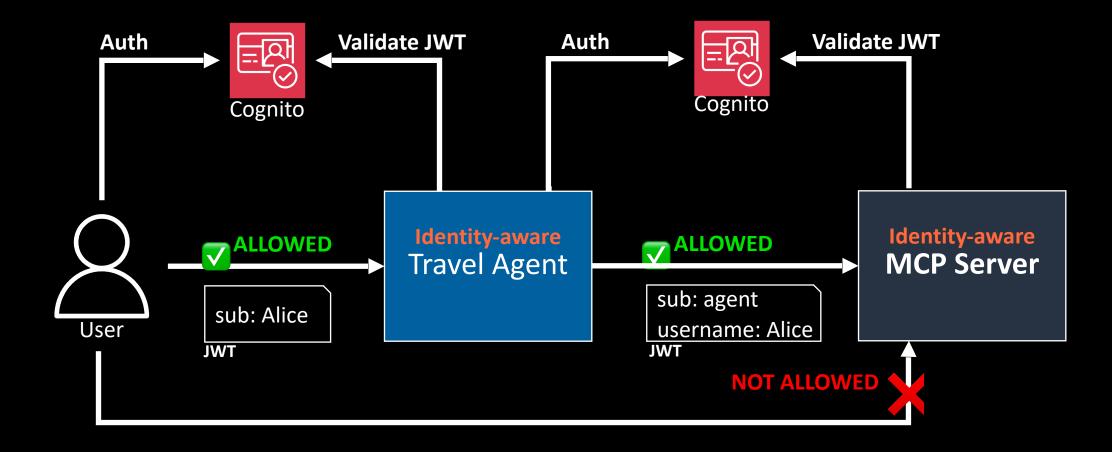


Authentication and authorization





Authentication and authorization





```
const TOOL =
  `get-travel-policies`,
   This tool returns corporate travel policies.
   Travel agents must ALWAYS follow this guidance and restrictions.,
  async (ctx) => {
   const userName = ctx.authInfo.user_name;
   return {
      content:
         type: "text",
         text: `Here are the travel policies for ${userName}:
  Employees can only book travel within the United States of America.
  Employees are not allowed to book luxury cars.
3. Employees cannot travel for more than 5 days.
  Employees can book business travel only, no leisure or personal travel is supported.
```



Tool name

```
const TOOL =
  `get-travel-policies`,
  `This tool returns corporate travel policies.
  Travel agents must ALWAYS follow this guidance and restrictions.,
  async (ctx) => {
   const userName = ctx.authInfo.user_name;
   return {
      content:
         type: "text",
         text: `Here are the travel policies for ${userName}:
1. Employees can only book travel within the United States of America.
  Employees are not allowed to book luxury cars.
3. Employees cannot travel for more than 5 days.
  Employees can book business travel only, no leisure or personal travel is supported.
```



Tool description

```
const TOOL =
  `get-travel-policies`,
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  Employees cannot travel for more than 5 days.
  Employees can book business travel only, no leisure or personal travel is supported.
```

Tool logic (user-aware)

```
const TOOL =
  `book-hotel`,
  Use this tool to book hotels`,
   city: z.string(),
   date: z.string(),
   nights: z.number()
  },
  async ({ city, date, nights }, ctx) => {
    const userName = ctx.authInfo.user_name;
   return {
     content: [
         type: "text",
          text: `Booked hotel in ${city} for ${userName} for
                 ${nights} nights. Check-in date is ${date}.`
```

Tool name and description

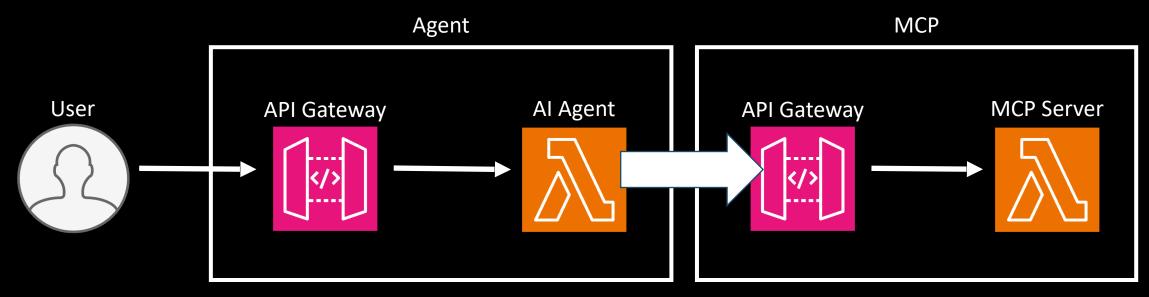
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const TOOL =
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   return {
     content: [
         type: "text",
         text: `Booked hotel in ${city} for ${userName} for
                ${nights} nights. Check-in date is ${date}.`
```

Tool arguments

```
const TOOL =
  `book-hotel`,
  `Use this tool to book hotels`,
   city: z.string(),
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  },
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   return {
     content: [
         type: "text",
          text: `Booked hotel in ${city} for ${userName} for
                ${nights} nights. Check-in date is ${date}.`
```

Tool logic (user-aware)

Connecting AI Agent with MCP Server



- Get Travel Policies
- Get Available Cars
- Get Available Hotels
- Book Car
- Book Hotel
-



Connecting AI Agent with MCP Server

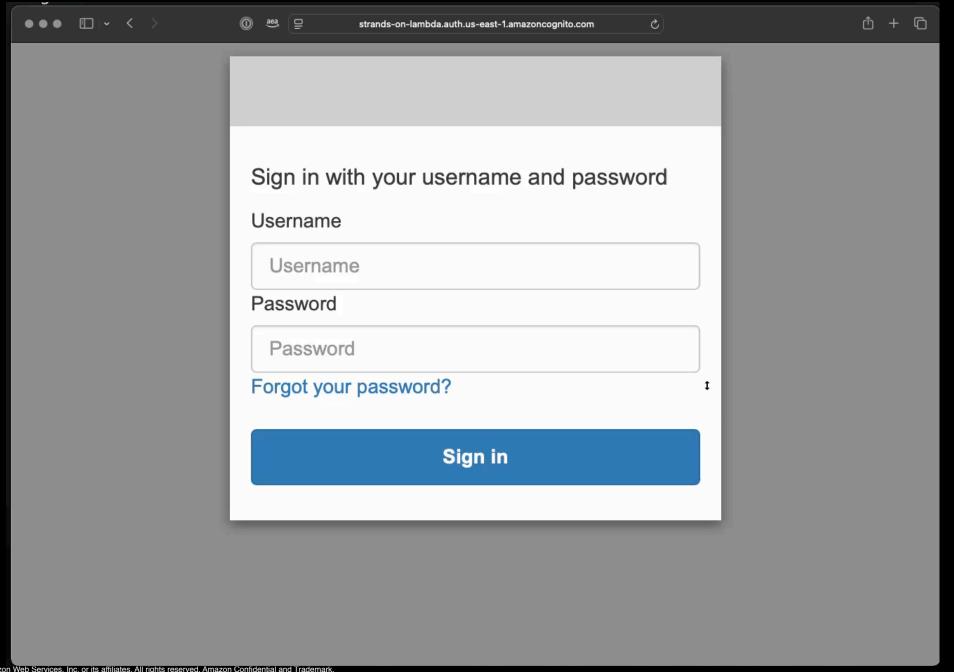
```
def get_mcp_tools_for_user(user: User):
    mcp_token = get_token_for_user(user)
    mcp_client = MCPClient(lambda: streamablehttp_client(
        url=mcp_endpoint,
        headers={"Authorization": f"Bearer {mcp_token}"},
    mcp_client.start()
    return mcp_client.list_tools_sync()
```



Connecting AI Agent with MCP Server

```
def get mcp tools for user(user: User):
  mcp_tools = mcp_client_manager.get_mcp_tools_for_user(user)
   return Agent(
       model = __model,
       system_prompt=__system_prompt,
       messages = messages,
       tools=[internal_tools] + mcp_tools,
```



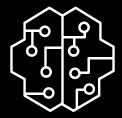


In conclusion

Building Al Agents on AWS



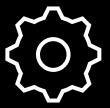
Agentic AI Systems



Plan and sequence actions to achieve a goal



Perceive and process context aware information



Use tools to perform tasks efficiently



Remember past interactions and behaviors

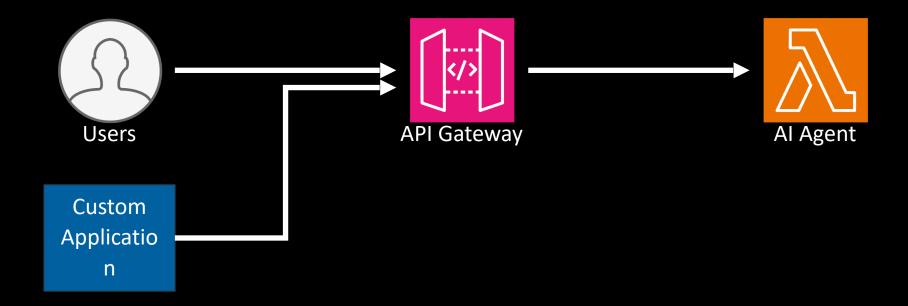


Makes decisions and execute actions based on goals

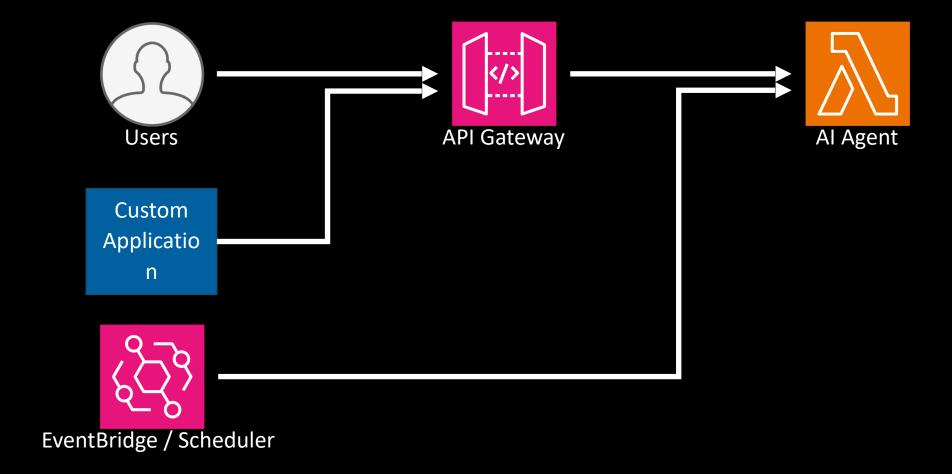




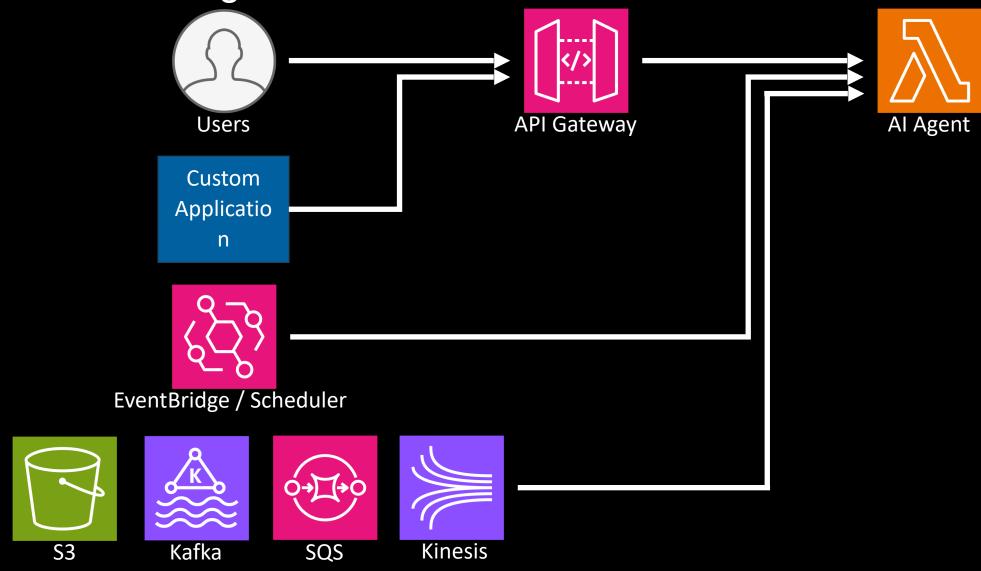














Final thoughts

Your existing knowledge is your accelerator.

Great context leads to great answers.

Do not reinvent the wheel. Keep it simple with battle-tested services/frameworks.



Useful links & action items

- Strands Agents SDK documentation (<u>link</u>)
- Running Agents on <u>Lambda</u>, <u>ECS</u>, <u>EKS</u>, <u>EC2</u>
- Amazon Bedrock <u>AgentCore</u> (preview)
- Operating Agents in Production (<u>link</u>)
- E2E Travel Agent sample implementation (<u>link</u>)
- Building and scaling Agentic AI Workflows workshop (<u>link</u>)
- Generative AI and Serverless paved path (<u>link</u>)
- Solution Patterns with Amazon Bedrock (<u>link</u>)
- Patterns to Automatically Scale your Generative Al Solutions (<u>link</u>)



Thank you!



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